Scan the QR code for the summaries Target Group: Employees



## UNDERSTAND THE CHANGE PROCESS

Change is a fact of life. Your company probably engages in multiple change initiatives that require you to alter the way you work and adopt new skills. Learn about the six-step "Change Cycle:"



**COLLABORATE WITH** 





## **ENGAGE IN OPEN AND HONEST CONVERSATIONS**

In times of uncertainty, employees look to management for guidance. The best guidance you can give is through "radical candor" – offering frank criticism without creating an adversarial relationship:



